

An Instructional Guide to Accessing Imaging and Reports Performed by TRG Imaging Ltd

This guide was written by TRG Imaging Ltd to be used as a basic instructional guide on accessing images and reports performed at TRG Imaging only.

For in-depth or complex issues, please contact our PACS Admin team at pacsadmin@trgimaging.co.nz

Minimum System Requirements:

- **Windows 7 OS, 2GB RAM {4GB+ recommended}**
- **Mac OSX, latest updates installed highly recommended**

Accessing our Online Portal

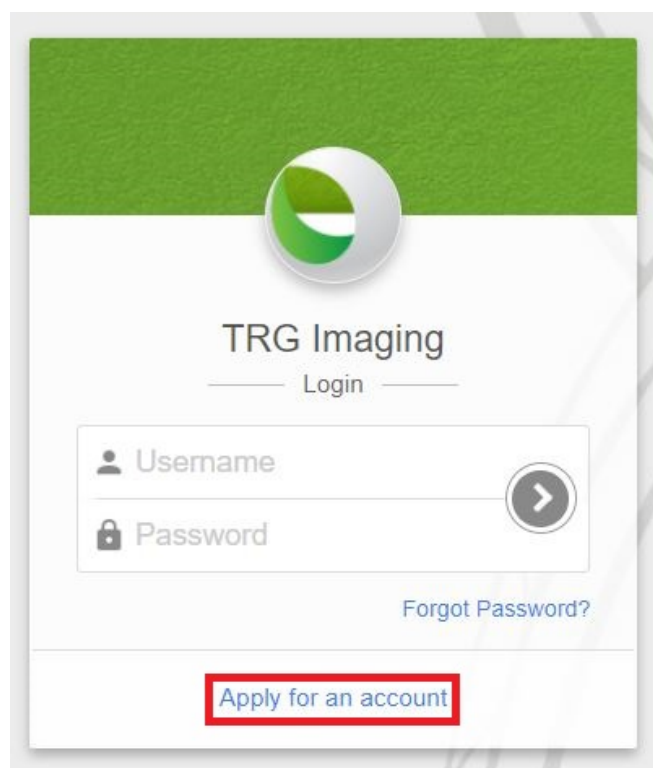
<https://trgpacs.co.nz>

Click the link URL above and it should bring you to the following log-in page. Otherwise copy the URL into your preferred web browser.

If you **do not have an existing account**, you are able to apply for one on this page.

If you do have an account, please enter your username and password here, and jump to the section on installing the Inteleviewer software.

Note: Our online portal is **NOT** for viewing images and should only be used for the installation of Inteleviewer, and patient admin tasks.



TRG Imaging
Login

Username

Password

[Forgot Password?](#)

[Apply for an account](#)

***Any images viewed here are non-diagnostic**

Applying for an account

If applying for an account you will be required to accept the terms of service and complete the application form seen here.

Note: Completing this form does not automatically create an account

Once your application has been submitted, it will be reviewed by our PACS Administrators to ensure validity. You will receive a confirmation email once your account has been approved. This process is usually very quick (within 2 hours).

If you require urgent approval, please call our team on **094872555** or email us at pacsadmin@trgimaging.co.nz

TRG Imaging

Account Application

Completing this form does not automatically create an account. Your IntelePACS administrator will verify your information and contact you once your account is activated.

Username *

First name *

Family name *

Email address *

Primary telephone *

Secondary telephone

Job title *

Practice name *

Address *

Prof registration no.

Password *

Confirm password *

Installing Intelviewer

Once your account has been confirmed by our team, return to <https://trgpacs.co.nz> and login using your chosen username and password.

Navigate to the menu on the left of the portal, click on "Installers", then select "Intelviewer Tracks".



- Dr Test (testgp)
- Dashboard
- Patient Search
- IntelViewer
- My Profile
- Installers**
- Help
- Log Out



Intelrad User Resources

Installers

- Intelrad eFilm Interface
- IntelViewer Tracks**
- Intelrad Application Launcher
- Reporting Worklist
- SpeechMike 2.3 -- IntelViewer 4-2-1-P50 or earlier
- SpeechMike 2.7 -- IntelViewer 4-2-1-P51 or later
- Multi-Method Reporting Installer
- Olympus Microphone Driver

Intelrad XMPP Server

- Intelrad Tigase Server Source
- Intelrad Tigase Server Plugins Source

Product Information

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- IntelPACS-4-17-1-R62
- IntelBrowser -4-17-1-P466
- built 2020-07-01 19:00:36 EDT

Depending on your operating system, choose the correct installer from the **Stable Track** options. This will download software on to your PC.

WINDOWS USERS: Most modern PCs will require the 64bit option. If your PC is 5+ years old, try the 32bit option. (the 32bit option will run on a 64bit PC. The 64bit option will not run on a 32bit PC).

Stable Track release notes version 4-18-1-P275

32-bit Windows Installer Additional Install Options Download IntelViewer	64-bit Windows Installer Additional Install Options Download IntelViewer	Mac OS X Installer Download IntelViewer
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Installing Intelviewer

Windows Users - Run, or double click, the downloaded installer and complete the installation process.



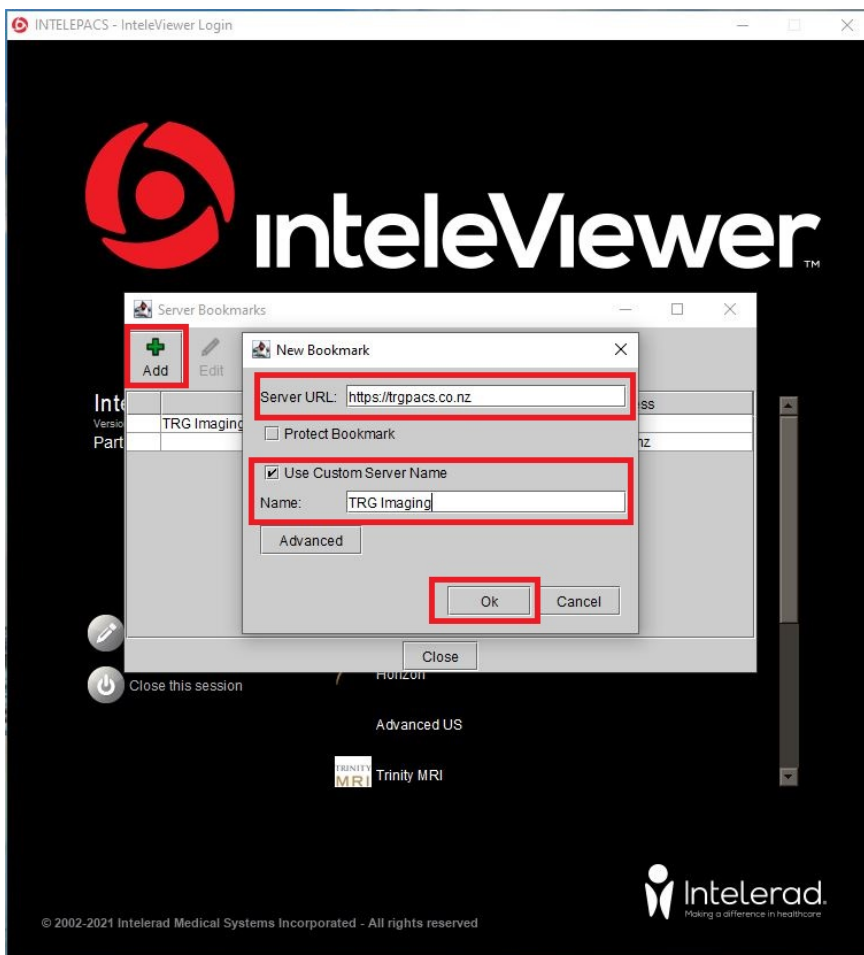
Mac Users - once the .dmg (Installer) downloads, proceed to install by clicking.

**If you receive a warning about opening due to 'identity cannot be confirmed', proceed to open anyway.*

Server URL: <https://trgpacs.co.nz>

1. Open the Intelviewer program on your computer
2. Click on "Edit Bookmarks"
3. In the top right-hand corner, click "Add"
4. Complete the fields as below, then click OK.

A server bookmark is a quick link to an organisation's PACS system. This means you only need to download Intelviewer once onto your system where you can bookmark multiple organisations PACs servers.



5. Click OK to save to Bookmark
6. Now click on the TRG Imaging Server and enter the same username and password as when you logged into <https://trgpacs.co.nz>.

Please note: If you have not already accepted the terms and conditions you will not be able to logon to the server. **This must be done via the online portal, <https://trgpacs.co.nz> .**

If you are having difficulty gaining access, please check at the bottom of your screen that you have "accepted".

Using Break-Glass to Access Studies

Depending on what access you have been granted, you may have to utilise "Break-Glass" to access studies

The Break-Glass feature is an instant way to access patient images and reports without being the original requesting practitioner.

IntelViewer Breakglass:

1. Open IntelViewer on your computer and login to TRG Imagings bookmark.
2. On the right, click "Break-Glass access"
3. You will be prompted to read and accept the terms of confidentiality
4. Search for the patient as you normally would.

This can be the patients name AND date of birth OR the patient ID (NHI) number, if this is known.

****Note, when using Name and DOB, these will need to match exactly whet TRG Imaging have in their system.***

Break-Glass Access

This feature allows you to view studies for which you were not granted automatic access.

I understand that I am about to access information for a patient for whom I am not the primary referring physician on record. I acknowledge that I am doing so only for medical reasons and for the sole benefit of the patient, and in doing so am bound to keep this information private and confidential.

Note: This feature allows you to view only studies currently available on the PACS. You do not have access to studies for this patient that are acquired at a later date.

I acknowledge and accept the terms of this confidentiality agreement.

Search patients by Patient ID Patient name AND date of birth

Bloggs, Joe AND 19840216
Last, First, Middle (i) YYYYMMDD

Search

Cancel

Search Tool - TRG Imaging - testgp - IntelViewer 4-18-1-P379 (64-bit)

Search

Advanced search options...

Search

Patient ID CT DM ES LP

Patient Name MR Mammo NM OT

Accession Number RF US X-ray XA

All Dates

From To

YYYYMMDD

Reset Search

Data Sources

Local Database

TRG Imaging

All

Break-Glass Access...

If you experience any difficulties, please contact our PACS Support Team on 09 487 2555 or via pacsadmin@trgimaging.co.nz